2025 Blue Cross and Blue Shield Service Benefit Plan - Standard and Basic Option Section 5(e). Mental Health and Substance Use Disorder Benefits Page 93

## Section 5(e). Mental Health and Substance Use Disorder Benefits

## Important things you should keep in mind about these benefits:

- Please remember that all benefits are subject to the definitions, limitations, and exclusions in this brochure and are payable only when we determine they are medically necessary.
- If you have an acute chronic and/or complex condition, you may be eligible to receive the
  services of a professional case manager to assist in assessing, planning, and facilitating
  individualized treatment options and care. For more information about our Case Management
  process, please refer to Section 5(h). Contact us at the phone number listed on the back of
  your Service Benefit Plan ID card if you have any questions or would like to discuss your
  healthcare needs.
- Be sure to read Section 4, *Your Costs for Covered Services*, for valuable information about how cost-sharing works. Also, read Section 9 for information about how we pay if you have other coverage, or if you are age 65 or over.
- Every year, we conduct an analysis of the financial requirements and treatment limitations
  which apply to this Plan's mental health and substance use disorder benefits in compliance with
  the federal Mental Health Parity and Addiction Equity Act (the Act), and the Act's implementing
  regulations. Based on the results of this analysis, we may suggest changes to program benefits
  to OPM. More information on the Act is available on the following Federal Government
  websites:

https://www.cms.gov/CCIIO/Programs-and-Initiatives/Other-Insurance-

Protections/mhpaea factsheet.html

https://www.dol.gov/ebsa/

www.samhsa.gov/health-financing/implementation-mental-health-parity-addiction-equity-act

- YOU MUST GET PRECERTIFICATION FOR HOSPITAL STAYS; FAILURE TO DO SO WILL RESULT IN A \$500 PENALTY. Please refer to the precertification information listed in Section 3.
- PPO benefits apply only when you use a PPO provider. When no PPO provider is available, non-PPO benefits apply.
- Under Standard Option,

- The calendar year deductible is \$350 per person (\$700 per Self Plus One or Self and Family enrollment).
- You may choose to receive care from In-Network (Preferred) or Out-of-Network (Non-preferred) providers. Cost-sharing and limitations for In-Network (Preferred) and Out-of-Network (Non-preferred) mental health and substance use disorder benefits are no greater than for similar benefits for other illnesses and conditions.
- Under Basic Option,
  - You must use Preferred providers in order to receive benefits. See Section 3 for the exceptions to this requirement.
  - o There is no calendar year deductible.
- You should be aware that some Non-preferred (non-PPO) professional providers may provide services in Preferred (PPO) facilities.

Go to page 92. Go to page 94.