

**2025 Blue Cross and Blue Shield Service Benefit Plan - Standard and Basic Option**

**Section 3. How You Get Care**

**You need prior Plan approval for certain services:**

**If your treatment needs to be extended**

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**• If your treatment needs to be extended**

If you request an extension of an ongoing course of treatment at least 24 hours prior to the expiration of the approved time period and this is also an urgent care claim, we will make a decision within 24 hours after we receive the claim.